

Amica GROUP

BACK TO PROFITABILITY

Resilient European Partner

Diversified home appliance portfolio



BUILDING PRODUCTIVITY 4



Robust local Brands with deep heritage

Winning Consumer Proposition

Preferred B2B partner



Focus on quality

Efficient production

Competitive portfolio

Cost agile organization

WE CARE - about our people, the investors and our environment.





Back To Profitability

Achieving sustainable earnings (7% EBITDA margin) through:

- Markets / channels development in Europe
- Balance between own production and sourced goods
- Fit-for-purpose organizational structure with tailored processes
- Improving production cost efficiency



European focus

Diversification of sales channels

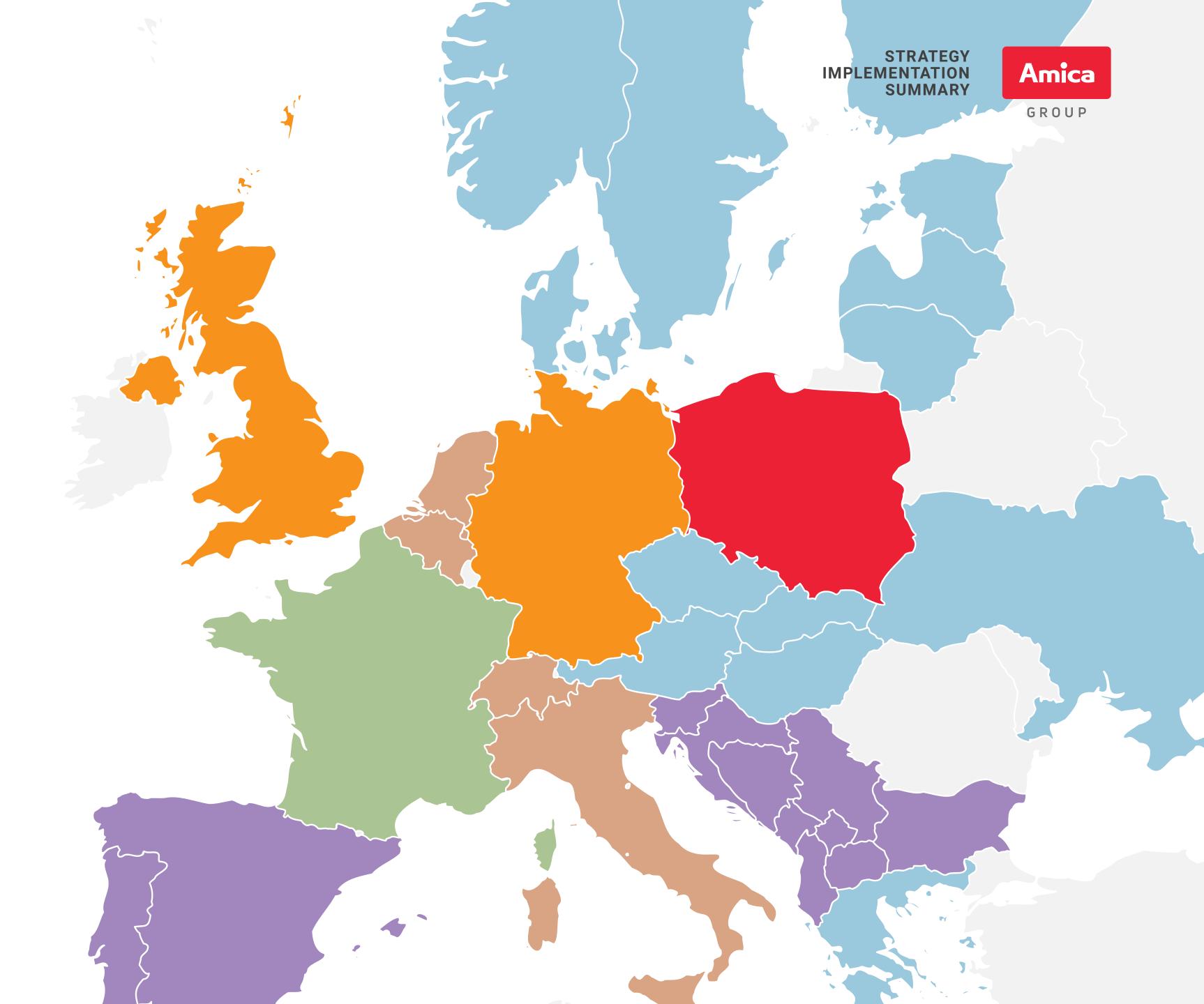
Strengthening the leadership position

Focus on sales under own brands

Significant increase in sales

Active search for market entry opportunities

Sales development through new customers and expanding the product range





Mission&Vision

Mission

We offer durable and reliable
domestic appliances with
excellent services to make
consumers every-day life easier,
honouring Local Brands' heritage
and local traditions.



Vision

Become most recommended brand in cooking in focus markets of Europe.















Robust Local Brands with deep Heritage

- 1. Focus on ONE MegaBrand per Market
- Focused investment that makes real Brand Equity impact
- Leverage crossmarkets synergies
 in portfolio,
 communication and
 executional tools to
 drive economy of
 scale and spending
 efficiency

- 2. ONE Equity
 Platform across
 Europe, with
 space to localize
- Build on and drive local heritage – dated back to previous century
- Durability and quality as backbone of the Equity

- 3. Brand to
 Consumer
 focus in home
 market first
- Reignite local strength in 4
 Focus Markets
- Leverage local
 Consumer knowledge
 and brands' equity to
 drive Category growth
- Focus on what matters most for local Consumers





Winning Consumer Proposition

1. Consumer product appeal and quality brought to the next level

- Benefit-based consumer relevant product proposition
- Consumer needs and trends as a cornerstone of new product development process, enabling clarity and intuitiveness of choice
- Durability and quality of the product enabling Premiumization
- Excellence of execution from product design to in-store

2. Elevated Post-Purchase Experience

- Gaining Customer Loyalty by implementing effortless experience Service environment
- Sales proposition as part of added value
- Quality focus of delivered services





Preferred B2B Partner

- Intuitive, well-designed and reliable appliances
 with desired functionalities and excellent quality
 as a source of long-term value added for our B2B partners
- Availability and operational excellence (comprehensive portfolio, state of art logistics, local storage, short delivery terms)
- Financial conditions (no currency risk; competitive payment terms)
- Close partnership in QA (Quality Assurance)
 and CX (Customer Experience requirements)





Focus on Quality

1. Continuous Improvement

of new product implementation processes from project initiation to after-sales Customer Service, supported by components and product testing before launch.

2. Focus on Consumer and Customer requirements

regarding product quality during use and integrating the expectations of B2B partners to achieve Customer satisfaction.

3. Consistent quality KPIs system across the organization

to ensure the integrity of activities on the way to achieving the expected level of product quality and improving the quality culture in our organization.





Efficient Production

- 1. Continuous development of production facility in Poland
- 2. Cost reduction through:
- processes/components unificationCONVERSO project
- technology or construction adjustments
- components suppliers' portfolio diversification (including sourcing from low-cost countries and dual-sourcing)
- production efficiency increase
- product portfolio unification

- 3. Reinventing approach to electronics
- 4. Redefined tailor-made production planning and execution process supported by modern IT tools





- Coherent, efficient and consumer needs driven MDA range
 - based on own production and sourced goods covering mainstream and niche segments with shared design lines
- 2. Unified, scaled and optimized global portfolio adapted locally

- 3. Trade goods suppliers portfolio diversification with focus on cooperation with mid-size partners without own sales in Europe
- 4. Introduction of trade goods and components suppliers appraisal system to enhance day-to-day monitoring (including ESG matters)



We CARE! Organizational Culture



We CARE about the experience we bring to everyone who gets in touch with Amica.



We achieve our goals together as a team.
Therefore, we build strong relationships
with each other, hold ourselves accountable
and have a high leadership awareness.



We commit to constant growth and are resilient through the toughest of times.



We CARE to do our best every day.







Competencies – Areas of Expertise and Growth

- We are experts in our business area and functions.
- We commit to self-growth and developing others staying up to date and competetive.



Accountability – Owning Results

• We make things happen and take personal responsibility for our own and our team's performance.



Resilience – Stamina, flexibility and opportunity mindset

- We face challenges with an open mindset.
- We demonstrate strong will and determination through toughest conditions.



Engaging and Empowering Leaders

- We foster positive and respectful relationships.
- We emphasize togetherness and group-success.
- We set clear expectations and invest in the personal development of our employees.



The People and Culture Strategy



Engaging & Empowering Leaders



Performance Oriented



Engagement Focused



Strenghts Based



High Engagement & High Well-Being



• We care about an ethical, inclusive and diverse work-environment



• We care about our mental health



We care about our physicial health



• We care about our community and our environment



Unleash True Potential



• Investment in our talents to develop our strenghts



• Continous development of our functional competencies



Right People in the right places & Top Talent Recruitment



Having the right people in the right place



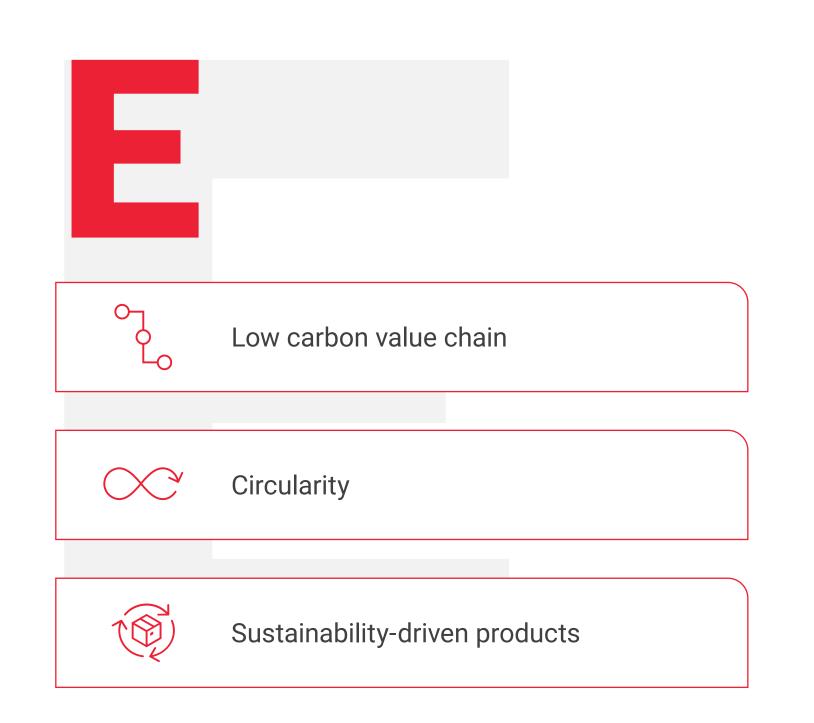
• Improve the quality of incoming talent and reduce recruitment failure

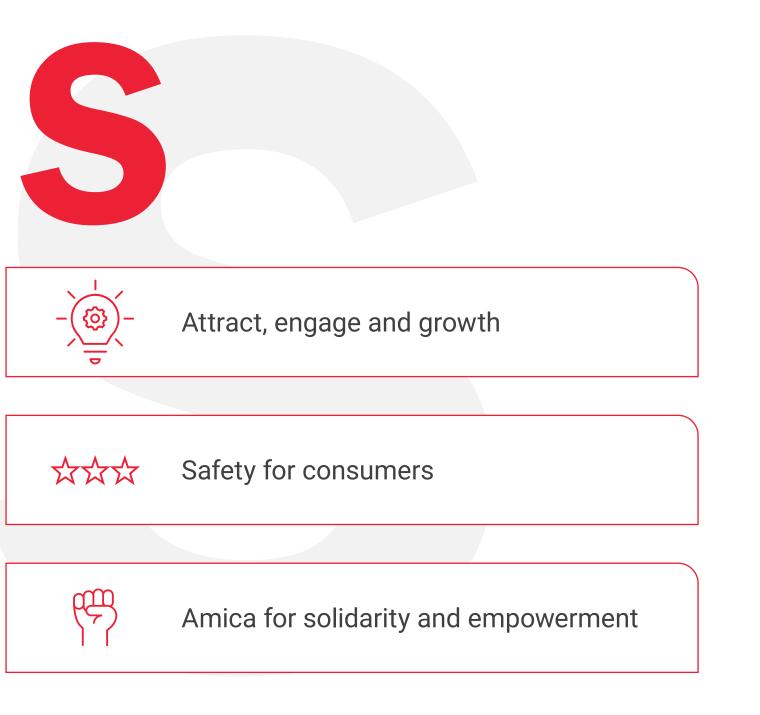


Reduce time to hire



We CARE! Our ESG Strategy











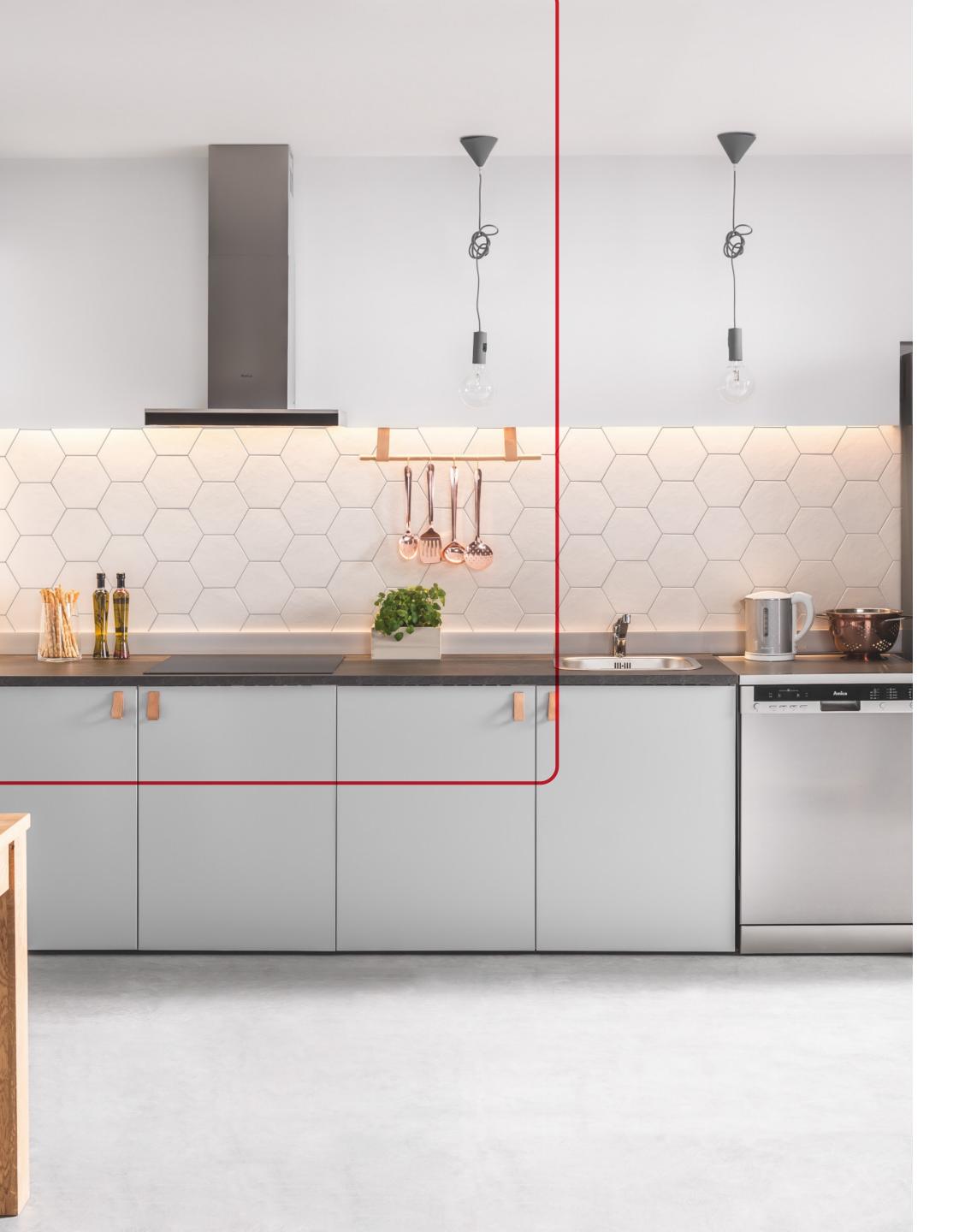
Cost Agile Organization

Internal processes optimization and efficiency improvement

- Digital transformation
- Efficient mix of local and HQ competences
- Improving master data quality
- Increasing share of renewable energy in production process
 - cogeneration and PV plant

Financial prudence

- sustainable earnings and healthy balance sheet
- effective working capital management
- self-financing by each subsidiary





Supply Chain Management

- Planning excellence
- Adaptive supply chain management
- Quicker time to market process for new products and finished goods
- KPI-based data governance processes
- ESG-measures embedded in SCM









Long-term value creation goals	2027	2030+
Sales growth	3%	>7%
EBITDA	5%	7%
RONA*	14%	>17%

Responsible financial policy	2027	2030+
Dividend	up to 35% net profit	up to 35% net profit
Net debt / EBITDA	<2	<2
Gross profit on sales of own products in %	25%	28%

^{*}RONA = EBITDA / (Fixed assets+ Net working capital)



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STRATEGY IMPLEMENTATION SUMMARY GROUP

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